

# COMMUNITY RESOURCE GUIDE

*Building Partnerships with our  
Community Resources*



# COMMUNITY RESOURCE DIRECTORY

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# AMERICAN RED CROSS

Street Address: 6914 W. Expressway 83

City: Harlingen, Texas 78551

Phone: (956) 423-0523

Contact Person: Rey Saenz, Director of Health & Safety

Office Hours: 8:30 am - 4:30 pm

Fees: None

Services: Offer first aid • Infant Child CPR • Adult CPR • Workplace Training • Life Guard Training (contact Adam Diaz at the Harlingen Parks & Recreation Center)

## AVANCE, INC. - RIO GRANDE VALLEY

Street Address: 500 South 10th St. Suite B

City: McAllen, Texas 78501

Phone: (956) 618-1642

Contact Person: Raquel Oliva, Executive Director

Office Hours: 8 am-5 pm

Fees: None

Services: Family support and education to low income families, with focus on community based preventative and comprehensive intervention • Parenting education • Toy making curriculum • Early childhood education • Home visits • Case management • Transportation • GED/ESL classes to graduates of Avance program • Fatherhood program • Christian Children's Fund - Texas project • Outreach program - parent education in schools, churches, clinics • Health services - health education promotion programs

## **CAMERON COUNTY CHILDREN'S ADVOCACY CENTERS, INC.**

### **MAGGIE'S HOUSE & MONICA'S HOUSE**

Address: P.O. Box 5418  
City: Brownsville, Texas 78523

Phone: (956) 361-3313

Contact Person: Brenda Garza, Executive Director

Office Hours: 8 am - 5 pm

Fees: None

SERVICES: The Advocacy Center is a part of a network of 48 advocacy centers serving child abuse victims throughout Texas. The centers' programs include • investigative interviews in a child-friendly environment • state-of-the-art video taping of forensic interviews • coordinated response team approach • counseling and therapy for the child and family • victim advocacy services • community outreach/education • court preparation and accompaniment. By appointment only.

## **COMMUNITIES IN SCHOOLS, CAMERON COUNTY**

Street Address: 700 E. Levee Suite 204  
City: Brownsville, Texas 78520

Phone: (956) 554-7954

Contact Person: Ricardo Gonzales, Executive Director

Office Hours: 8 am-5 pm

Fees: None

Services: Identify children at risk, work with children, families, school personnel and the

community to reduce the risk of dropping out of school through case management, remedial course work, tutoring, mentors, cultural enrichment, parent involvement and information and referral services

## **CAMERON COUNTY HEALTH DEPARTMENT**

Street Address: 1122 Morgan Blvd.  
City: Harlingen, Texas 78550

Phone: (956) 427-8037

Contact Person: Yvette Salinas

Office Hours: 8 am-5 pm

Fees: Fees are low cost or free. Medicaid accepted

Services: Preventive health care provider • Clinic services: immunizations; pregnancy testing; postnatal care; nutritional information; diabetic screening; health counseling; pelvic/breast exams; birth control information/supplies; screening/treatment for sexually transmitted diseases; referrals; prenatal care; PAP test; Case management services; infant screening; cardiac monitoring/referrals; AIDS/HIV testing; social services • Women Infants and Children (WIC)

## **CAMERON COUNTY HOUSING AUTHORITY**

Street Address: 3567 W Business 83  
City: Harlingen, Texas 78550

Phone: (956) 365-4389

Contact Person: Daisy Flores, Executive Director

Office Hours: 8 am-5 pm

Fees: None

Services: Provide families with safe and affordable housing through Public Housing, Section 8, Tenant Based Rental Assistance and Family Self- Sufficiency program (FSS) • Low income housing for economically disadvantaged

## **CAMERON WORKS**

Address: 601 E Harrison  
City: Harlingen, Texas 78550

Phone: (956) 423-9266

Contact Person: Lydia Ambriz, Center Manager

Office Hours: Mon-Fri 8 am-5 pm

Fees: None

Services: The five centers -2 in Brownsville, 2 in Harlingen, 1 in San Benito- offer recruiting, retention, training and retraining, and outplacement services. They also offer information on labor law and labor market statistics as well as information regarding unemployment benefits. The Workforce Centers are a critical resource for helping people gain self sufficiency by finding and retaining employment.

## **CAMERON WORKS/CHILD CARE MANAGEMENT**

Street Address: 851 Old Alice Rd.  
City: Brownsville, Texas 78520

Phone: (956) 547-5040 or 1-888-589-4200

Contact Person: Dolores Nieto

Office Hours: 8 am-5 pm

Fees: Must meet income and eligibility guidelines

Services: Provides child care services for Cameron County residents

## **CATHOLIC SOCIAL SERVICES**

Street Address: 700 North Virgen De San Juan  
City: San Juan, Texas 78589

Phone: (956) 702-4088

Contact Person: Sister Norma Pimentel

Office Hours: 8 am-5 pm

Fees: Fees are low-cost or free

Services: Provide marriage, family and individual counseling by appointment (fee is based on a sliding scale) • Provide free counseling to women and their families who have concerns about current or past pregnancy or about parenting • Project Rachel provides an opportunity for women who have had an abortion to reconcile with themselves, their families and with God • Provide funds for meals, lodging and transportation for families traveling to hospitals and medical facilities outside the Rio Grande Valley (Families must be certified and referred through the CDIC or the TX. Dept. of Health) • Provide over the counter medication, clothing, and coats on a case by case basis • Information and referrals to local parishes for assistance with basic needs

## **COURT APPOINTED SPECIAL ADVOCATES**

Address: 1175 West Price Rd., Suite 3  
City: Brownsville, Texas 78520

Phone: (956) 546-6545

Contact Person: Alicia Cardenas-Director

Office Hours: Mon-Fri 8:30 am-5:30 pm

Fees: None

Services: Provide child advocacy for abuse and neglected children in the court system.  
Recruit volunteers to help advocate for abuse and neglected children.

## **CONSUMER CREDIT COUNSELING SERVICES OF SOUTH TEXAS**

Street Address: 2202 South Business 77, Suite "C"  
City: Harlingen, Texas 78550

Phone: (956) 428-6931

Contact Person: Nancy Garza, Senior Co.

Office Hours: 8 am-5 pm

Fees: None

Services: Budget and credit counseling • Debt management programs • Debt crisis intervention • Housing education

## **DRESS FOR SUCCESS RIO GRANDE VALLEY**

Address: 1100 East Business 83, Suite 310  
City: Pharr, Texas 78577

Phone: (956) 702-9833

Contact Person: Amy Sepulveda

Office Hours: M-F 8 am - 12 pm & 1 pm - 5 pm

Fees: Need to be referred by community agency/must show proof of a job interview and proof of income

Services: Interview wardrobe provided. When job is secured an additional wardrobe will be issued. The participant keeps wardrobes after issued. If job is secured for more than 30 days, participant is enrolled in the Professional Women's Group.

## **EARLY CHILDHOOD INTERVENTION PROGRAM EASTER SEALS AND REGION I EDUCATION CENTER**

Street Address: 1514 S. 77 Sunshine Strip Suite 4  
City: Harlingen, Texas 78550

Phone: (956) 423-9171

Contact Person: Deborah Simms, Director

Office Hours: 8 am-5 pm

Fees: Include Medicaid, Private insurance, CHIPS

Services: Birth - 3 yrs • Occupational therapy, physical therapy, speech/language therapy • service coordination services for infants and toddlers (birth to three) with developmental delays or birth defects • services are provided in a natural environment, which includes the home • out patient program for children over the age of 3 with disabilities and birth defects.

## **FAMILY CRISIS CENTER**

Street Address: 1602 West Harrison, Suite C  
City: Harlingen, Texas 78550

Phone: (956) 423-9305

Contact Person: Brenda Heredia, Executive Director

Office Hours: 8:30 am-5:30 pm

Fees: None

Services: Program to assist victims of family violence and sexual assault • Confidential counseling • 24 hour crisis hotline • 24 hour shelter for battered women and children • Transportation, food and clothing • 24 hour accompaniment to the hospital, law enforcement agencies and court for victims, family members and friends is provided • Support groups for victims of family violence and victims of sexual assault • Sexual abuse prevention presentations for children, students, and audio-visual presentations and pamphlets on family violence and sexual assault for secondary students • Legal advocacy with law enforcement and the legal system • Community presentations • Educational programs for community professional groups • Medical and legal referrals if necessary • Operates a thrift shop at 303 E. Jackson, in Harlingen (956) 412-8782

## **CITY OF HARLINGEN COMMUNITY DEVELOPMENT DEPARTMENT**

Street Address: 502 E. Tyler  
City: Harlingen, Texas 78551

Phone: (956) 427-8737

Contact Person: Tammy De Gannes

Office Hours: 8 am-12 pm and 1 pm - 5 pm, Monday - Friday

Fees: None

Services: Community Development Department administers the Community Development Block Grant (CDBG) and HOME programs funded by the U.S. Department of Housing and Urban Development (HUD) • Public Facilities and Improvements: neighborhood facilities; streets; sidewalks; parks (playgrounds); flood and drainage improvements; water/sewer lines • Public Service: senior services; youth services; handicapped services; health care; job training; education programs; homeless services

• housing rehabilitation • home repair or grants

## **HARLINGEN HOUSING AUTHORITY**

Street Address: 219 E. Jackson St.  
City: Harlingen, Texas 78550

Phone: (956) 423-2521

Contact Person: Richard Harrod, Executive Director

Office Hours: 8 am-5 pm

Fees: None

Services: Provide low income housing for the economically disadvantaged, disabled, and elderly residents

## **HARLINGEN MULTI-SERVICE CENTER**

Street Address: 702 South "M" Street  
City: Harlingen, Texas 78550

Phone: (956) 428-9476

Contact Person: Antonia Mora, Case Manager  
Office Hours: 8 am - 5 pm, Monday - Friday

Fees: None

Services: Energy assistance • Weatherization program - energy repairs

## HEALTH AND HUMAN SERVICES COMMISSION

Street Address: 801 North 13th Street  
City: Harlingen, Texas 78550

Phone: (956) 412-4758

Contact Person: Tommie Avila, Supervisor

Office Hours: 8 am-5 pm

Fees: None

Services: Administer government programs for low-income families, children, elderly and disabled persons • Long term care services • Long term care regulatory • Temporary assistance for needy families (TANF) • Medicaid • Food stamps

## HORIZON YOUTH SERVICES CENTER

Street Address: 806 Morgan Blvd, Suite "B"  
City: Harlingen, Texas 78550

Phone: (956) 428-1453

Contact Person: Margo Jaenike, Executive Director

Office Hours: 8 am-5 pm

Fees: None

Services: Prevention/education programs for at risk teens and pregnant teens • Family counseling • Teen parenting/prenatal • Resiliency program • Teen connections • Girl power

## KEEP HARLINGEN BEAUTIFUL

Mailing Address: P.O. Box 2207  
City: Harlingen, Texas 78550

Phone: (956) 216-5302

Contact Person: Miranda Key

Office Hours: Open

Fees: Volunteer Organization

Services: Educate and promote litter prevention, recycling and beautification

## LOAVES & FISHES OF THE LOWER RIO GRANDE VALLEY

Street Address: P.O. Box 247  
City: Harlingen, Texas 78550

Phone: (956) 423-1014

Contact Person: Dean Hall, Executive Director

Office Hours: 8 am-5 pm

Fees: None

Services: Soup kitchen, feeding the hungry • Job placement, referrals • Computer classes • English classes • Kitchen training • Citizenship classes • Resume writing • Fax/Phone/Copy center • Posted job • Typing instruction • Support groups

## **MADD - MOTHERS AGAINST DRUNK DRIVING**

Street Address: 315 W. University Drive  
City: Edinburg, Texas 78539

Phone: 1-877-770-6233

Contact Person: Ana Verley

Office Hours: 8 am-5 pm

Fees: None

Services: MADD's mission is to stop drunk driving, support the victims of this violent crime and prevent underage drinking.

## **MOTIVATION EDUCATION TRAINING**

Street Address: 851 Old Alice Road  
City: Brownsville, Texas 78520

Phone: (956) 546-3141

Contact Person: Arturo Zertuche, Center Manager

Office Hours: 8 am - 6 pm, Monday - Friday

Fees: None

Services: Employment and training services • Eligibility Criteria: migrant or seasonal farm workers (within past 24 months)

## **OFFICE OF THE ATTORNEY GENERAL**

Street Address: 3201 N. McColl, Suite B  
City: McAllen, Texas 78501

Phone: (956) 992-7531

Contact Person: Guadalupe Leal

Office Hours: 8 am-5 pm

Fees: None

Services: Child Support Division

## **PLANNED PARENTHOOD**

Street Address: 370 Old Port Isabel Rd.  
City: Brownsville, Texas 78521  
Phone: (956) 546-4574

Contact Person: Rosemarie Herrmann, Director

Office Hours: 8 am-5 pm

Fees: None

Services: Medical/Physical exams: pap smears, breast exam mammograms, sexually transmitted disease testing and HIV confidential screening, pregnancy testing and mid-life services • Counseling on fertility, problem pregnancy and sterilization • Referrals, educational speakers for school, parent groups, churches and civic organizations • Parent/child communication workshops • Training in family life education • Audio visual and other educational materials on women's health issues

## **RIO GRANDE STATE/SOUTH TEXAS HEALTH CARE SYSTEMS**

Address: 1401 Rangerville Rd.  
City: Harlingen, Texas 78550

Phone: (956) 364-8000

Contact Person: Ellie Santana, Director of Community Relations Department

Office Hours: Mon-Fri 8 am-5 pm

Fees: Based on income for outpatient services, based on need for MR and MH

Services: Offer public inpatient psychiatric services. For MH and MR, residency available. Offer services for people with cognitive disabilities. Provide women's health, primary care, day surgery, diagnostic services, and laboratory and social services.

## **SALVATION ARMY**

Street Address: 201 East Monroe  
City: Harlingen, Texas 78550

Phone: (956) 423-2454

Contact Person: Alfonso Martinez, Captain

Office Hours: 9 am-5 pm

Fees: None

Services: Providing emergency assistance including on-site emergency shelter • Assistance with clothing and food • Church services and youth programs • Thrift store for shopping and seasonal assistance

## **SOUTH TEXAS POISON CENTER**

Address: 2102 Treasure Hills Blvd.  
City: Harlingen, Texas 78550

Phone: (956) 365-8706

Contact Person: Virginia Barrera-Garcia

Office Hours:

Fees: None

Services: 24-hour free and confidential service • Extensive on-site resources • Medical toxicologist back-up • Public and professional education

## **SU CLINICA FAMILIAR-HEALTHY START CENTER**

Address: 1706 Treasure Hills Blvd.  
City: Harlingen, Texas 78550

Phone: (956) 365-6008

Contact Person: Becky Cortez, RN Case Manager

Office Hours: Mon, Tues, Thurs, Fri 8 am-5 pm, Wed. 9 am-6 pm

Fees: None

Services: Provide information and services regarding child birth classes, parenting classes, prenatal education.

## **SU CLINICA FAMILIAR-WOMEN'S HEALTH CENTER**

Address: 1706 Treasure Hills Blvd.  
City: Harlingen, Texas 78550

Phone: 956-365-6004

Contact Person: Gracie Maroquin, Clinic Manager

Office Hours: Mon, Tues, Thurs, Fri 8 am-5 pm, Wed. 9 am-6 pm

Fees: Based on income

Services: Provide women's health care, pediatric, dental, adult medicine. Have an on site pharmacy as well as a sonogram and x-ray department.

## **TEXAS COOPERATIVE EXTENSION OF CAMERON COUNTY**

Street Address: 650 East Business Highway 77  
City: San Benito, Texas 78586

Phone: (956) 361-8236

Contact Person: Dr. Enrique Perez

Office Hours: 8 am - 5 pm

Fees: None

Services: Youth development • Parenting • Life skills • Clothing • Construction & Entrepreneurship • Agriculture related workshops • 4-H, and Marine advisory • Family and Consumer sciences • Expanded Nutrition program

## **TEXAS DEPARTMENT OF ASSISTIVE AND REHABILITATIVE SERVICES: DIVISION FOR BLIND SERVICES**

Street Address: 1812 West Jefferson  
City: Harlingen, Texas 78550

Phone: (956) 423-9411

Contact Person: Ralph Rangel, Field Director

Office Hours: 8 am - 5 pm, Monday - Friday

Fees: None

Services: Provides medical and rehabilitation services to children and adults with visual disabilities • Eye medical care is provided for eligible clients when both eyes are involved • Provides counseling, job placement, personal adjustment training, vocational and academic training.

## **TEXAS DEPARTMENT OF FAMILY & PROTECTIVE SERVICES**

Street Address: 801 North 13th Street  
City: Harlingen, Texas 78550

Phone: (956) 423-3690

Contact Person: Lourdes Ramirez, Program Director

Office Hours: 8 am-5 pm

Fees: None

Services: Adult Protective Services: Investigates reports of abuse, neglect, and exploitation of elderly people and people with disabilities living at home or in facilities licensed by the Texas Department of Mental Health and Mental Retardation • Provides or arranges for protective services, which may include referral to other programs, respite care, guardianship, emergency assistance with food, shelter and medical care, transportation, counseling, or other remedies • Oversees, monitors and conducts investigations in

facilities regulated by other state agencies

Child Protective Services: Safeguards the basic health, safety, and well - being of Texas children by developing and enforcing minimum standards for child - caring facilities and child - placing agencies • Investigates complaints and serious incidents involving day care and residential care facilities and, if necessary, takes corrective or adverse action • Licenses group day care homes, day care centers and registered family homes, child - placing agencies, and privately and publicly owned residential child care facilities.

## **DEPARTMENT OF ASSISTIVE AND REHABILITATIVE SERVICES**

Street Address: 3305 South Expressway 83  
City: Harlingen, Texas 78550

Phone: (956) 423-6138

Contact Person: Laura Villarreal, Area Manager

Office Hours: 8 am-5 pm

Fees: None

Services: Vocational rehabilitation program • Counseling and guidance services • Occupational placement and follow - up • Tuition and training • Eligibility Criteria: Disabled or handicapped persons who have physical or mental impairment that causes a barrier to normal employment

## **TEXAS RIOGRANDE LEGAL AID**

Street Address: 308 East Harrison  
City: Harlingen, Texas 78550

Phone: (956) 423-3111

Contact Person: Pedro S. Cruz, Branch Manager

Office Hours: 9 am-5 pm

Fees: None

Services: Legal assistance on legal matters, i.e. divorces, adoptions, guardianships, warranty deeds, civil rights violations, handicapped and mental health education • Administrative representation for eligible economically disadvantaged rural residents

## **TEXAS STATE TECHNICAL COLLEGE - NIÑO'S HEADSTART AND EARLY CHILDHOOD CENTER**

Niño's Headstart  
Street Address: 2702 Dogwood  
City: Harlingen, Texas 78550

Phone: (956) 425-5292

Contact Person: Mario Holley

Office Hours: 8 am-5 pm

Fees: None

Services: Provides child care services to qualified individuals for children 0-3 and 3-4 years of age • Eligibility Criteria: must meet income and eligibility guidelines

Early Childhood Center  
2225 North 28th Street  
Harlingen, Texas 78550

(956) 425-4085

Lupita Castañeda

8 am-5 pm

None

## **TROPICAL TEXAS CENTER FOR MENTAL HEALTH AND MENTAL RETARDATION**

Address: 4701 South Sugar Road  
City: Edinburg, Texas 78540

Phone: (956) 289-7000

Contact Person: Connie Aguirre

Office Hours: 8 am-5 pm

Fees: None

Services: Offers out-patient services for individuals with mental disorders, mental retardation and substance abuse, and help for their families • Mental health services include social, psychological and psychiatric evaluations; varied types of individual, family and group counseling and psychotherapy; case management; crisis intervention; medication clinics and detoxification services; supervision of and training for independent living; information and referral for needed services.

Mental retardation services include comprehensive diagnostic, intake and referral services; case management; training in social and recreational skills, for work readiness, sheltered living, home management and basic living; supportive services for families

Substance abuse services include social, psychological and psychiatric evaluations; individual, family, group and vocational counseling; education, intervention and support; HIV testing and counseling; methadone maintenance; information and referral.

## **VALLEY AIDS COUNCIL**

Street Address: 418 East Tyler, Suite "B"  
City: Harlingen, Texas 78550

Phone: (956) 428-2653

Contact Person: Charles R. Smith, Executive Director

Office Hours: 8 am-5 pm

Fees: None

Services: Information and referral for people infected and affected by HIV/AIDS • Medical services • Case management • Counseling • Education and advocacy services

## **VALLEY ASSOCIATION FOR INDEPENDENT LIVING (VAIL)**

Street Address: 3012 North McColl  
City: McAllen, Texas 78501

Phone: (956) 668-8245  
Contact Person: Woodie Johnston, Executive Director

Office Hours: 8 am-5 pm

Fees: None

Services: Independent living skills training • Peer and group counseling • C.L.A.S.S. - Community Living Assistance and Support Services • Advocacy program • Information and referral • Personal assistance services referral registry for prospective providers • Employment • Literacy • Housing • ADA Counseling and Inspections • Sign language classes • Citizenship training • GED/Literacy classes • Accessible transportation

## **VALLEY COALITION FOR THE HOMELESS**

Address: P.O. Box 195  
City: Los Indios, Texas 78567

Phone: (956) 399-8411

Contact Person: Abel Morales

Office Hours: 8 am-5 pm

Fees: None

Services: Start up home expenses • Medical services • Transportation  
 • Employment child care • Clothing • Various other miscellaneous needs including  
 self-improvement skill classes and other educational referrals.

## VALLEY TRANSIT COMPANY

Street Address: P.O. Box 530010  
 City: Harlingen, Texas 78550

Phone: (956) 423-4710

Contact Person: Bobby Farris

Office Hours: 8 am-5 pm

Fees: There is a ticket fee

Services: Provides bus service to local points • Charters • local services • Services to  
 Reynosa • Services to San Antonio, Texas

## TSTC RESOURCE DIRECTORY

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## **ADMISSIONS & RECORDS OFFICE**

Address: Texas State Technical College  
Student Services Building  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4101

Contact person: Blanca Guerra, Director of Admissions & Records

E-mail: blanca.guerra@harlingen.tstc.edu

Office Hours: M-F, 8 am- 5 pm

Fees: None

Services: Assists students with the admissions process and to help meet enrollment requirements.

## **CAREER GUIDANCE CENTER**

Address: Texas State Technical College  
Representative Irma Rangel Science & Technology Center  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4125

Contact person: Rey Burnias

E-mail: rey.burnias@harlingen.tstc.edu

Office Hours: M-F, 8 am- 5 pm

Fees: None

Services: Computerized career assessment • Career guidance and counseling • Specialized referral and information on TSTC technical programs.

## **CENTER OF CONTINUING EDUCATION**

Address: Texas State Technical College  
Student Services Building  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4606

E-mail: stephen.salinas@harlingen.tstc.edu

Contact person: Stephen Salinas, Director of Continuing Education

Office Hours: M-F, 8 am- 5 pm

Fees: Class Fees

Services: General courses open to the public • Staff development and job training program.

## **COLLEGE ASSISTANT MIGRANT PROGRAM**

Address: Texas State Technical College  
CAMP Portable Building 6  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4562

Contact Person: Cynthia Mendieta, CAMP Coordinator

E-mail: nballi@harlingen.tstc.edu

Office Hours: M - F, 8:00 am - 5:00 pm

Fees: None

Services: Academic Assistance, Cultural Enrichment, Career Planning, Assistance with payment of tuition, dorms, books, tools, supplies, dorms and meals.

The College Assistance Migrant Program (CAMP) is a migrant education program

designed to meet the special needs of migrant and seasonal farm workers in pursuing higher education. The intent of the program is to assist these students in applying and gaining access to a college in their locale. The program provides intensive services during the students' first year in college and CAMP staff is available to assist the students throughout their stay at the college. The College Assistance Migrant Program is funded by the United States Department of Education.

Eligibility:

- A person or parent who has spent a minimum of 75 days during the past 24 months as a migrant or seasonal farm-worker
- Be eligible to participate or have participated in Chapter I-Migrant Education or JTPA section 402 programs
- Student must meet TSTC admission requirements
- Be a first-time freshmen
- Must be a US Citizen or Registered Alien
- Must have a certificate of eligibility from Regional Migrant Education Office

## ADVISEMENT OFFICE

Address: Texas State Technical College  
Counseling Office / Student Services  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4310  
Contact person: Don Byrd, Director of Counseling  
E-mail: don.bryd@harlingen.tstc.edu

Office Hours: M-F, 8 am- 5 pm

Fees: Most services are offered at no cost. The Accuplacer test fee is \$30.00 and can be paid at the Cashier's Office located in the Student Services Building.

Services: The Counseling Center provides a variety of services to all TSTC students enrolled in either an Academic or Technical program of study. Professional counselors are available to discuss personal, social, educational and career concerns. The Counseling Center also assists and advises students regarding program requirements. Additional services may

include: Testing arrangements for TASP, Accuplacer, Dental Lab Test, Interest Inventory Test, College Survival Skills, Career Development and Referrals to Community Resources.

Eligibility: Have completed an application for admission to TSTC, is a prospective TSTC student, or is currently enrolled at TSTC.

## EDUCATIONAL OPPORTUNITY CENTER

Address: Texas State Technical College  
Tech Prep Building  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-5143  
Contact person: Sandy Castillo

Office Hours: M-F 8 am - 5 pm,

Fees: None

Services: Information on post secondary education and testing for college entrance exams • Assistance with admission and financial aid applications • Academic advisement/career exploration

## FINANCIAL AID OFFICE

Address: Texas State Technical College  
Student Services Building  
Financial Aid Office  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-1332  
Contact person: Director-Financial Aid Office

E-mail: mary.adams@harlingen.tstc.edu

Office Hours: M-TH 8 am-6 pm, Friday 8 am - 5 pm  
Saturday 8 am - 12 pm

Fees: None

Services: The Financial Aid Office provides a variety of financial assistance programs to help eligible students pay the cost of attending TSTC. The money provided through these programs can be in the form of a grant, payment for part-time employment, loan, scholarship or a combination of any of these programs.

Eligibility:

- Complete the Free Application for Federal Student Aid (FASFA) and the TSTC Financial Assistance Supplemental Application. Other forms may need to be submitted after the office reviews the application.
- Provide a social security number to the Financial Aid and Admission Offices
- Be enrolled at least half-time (Note: In order to enroll, students must apply and complete the admission requirements and be accepted for enrollment).
- Continue to be in good academic standing and meet the TSTC financial aid satisfactory progress standards.
- A minimum of 2.0 semester GPA.
- Be a U.S. Citizen or an eligible non-citizen
- Be registered with the U.S. Selective Service if you are male born after 12/31/59.
- Not be in default on an educational loan or owe a refund on any grants.
- Sign a statement of updated information.
- Be registered each semester and pay tuition and fees no later than the 9th class day each semester.

## **HIGH SCHOOL EQUIVALENCY PROGRAM AT TEXAS STATE TECHNICAL COLLEGE (HEP)**

Address: Texas State Technical College  
Special Projects Department  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4505

Contact person: Tony Luna, Coordinator

E-Mail: raul.garza@harlingen.tstc.edu

Office Hours: M-F, 8 am-5 pm

Fees: None

Services: The High School Equivalency Program (HEP) is a migrant education program designed to meet the special needs of migrant and seasonal farm workers in pursuit of the GED diploma. The goal of HEP is to help its students obtain the equivalent of a high school diploma and subsequently gain employment or be placed in an institution of higher education (college, university, vocational or technical school, or training program).

Eligibility:

- Be at least 17 years old (16 with court order)
- Lack a high school diploma or its equivalent
- Performed some type of agricultural work in the previous 24 months for a minimum of 75 days

## **INTRAMURALS**

Address: Texas State Technical College  
Fieldhouse  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4341

Contact Person: Armando Dominguez

E-mail: armando.dominguez@harlingen.tstc.edu

Office Hours: M-Th 10 am-8 pm, Friday 10 am-2 pm

Fees: None

Services: The Intramural Sports Department sponsors a variety of team and individual sports for all TSTC Harlingen students throughout the school year. The intramurals pro-

gram seeks to supplement and contribute to the students' general education by offering a wide range of opportunities achieved only through participation in sports, athletic competition, and recreational activities. All activities take place at the Fieldhouse, Student Center, and TSTC Athletic Fields.

Eligibility: Students are required to present a current TSTC validated I.D. upon arrival to the Fieldhouse.

## OFFICE OF STUDENT SUCCESS

Address: Texas State Technical College  
Student Center  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4109

Contact Person: Richard Kirk, Director of Office of Student Success

E-Mail: richard.kirk@harlingen.tstc.edu

Office Hours: M-F 8:00 am - 5:00 pm

Services: The Office of Student Success is designed to enhance the probability of students successfully completing their studies. This is accomplished by collaborating with other departments to identify impediments, recommend specific programs and services, refer students to established offices and evaluate the College's retention initiatives.

Eligibility: Services are available to enrolled TSTC students.

## PLACEMENT OFFICE

Address: Texas State Technical College  
Student Center # 140  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4107

Contact Person: Hector Cano, Coordinator

Email: hector.cano@harlingen.tstc.edu

Office Hours: M-F 8 am-5 pm

Fees: None

Services: The Placement Office provides job placement services to all TSTC students, TSTC graduates and former TSTC students. Every effort is made to assist registered students as they seek full-time or part-time employment in business, industry and government. The Placement Office maintains information on employers and coordinates communication between industry and the college. Other services include assistance with resume writing, mock interview critiques, COOP placement and part-time job referrals.

Eligibility: Must be a former student, currently enrolled student, or graduate of TSTC.

## RESIDENCE LIFE - HOUSING

Address: Texas State Technical College  
College Housing Department  
2513 Boxwood  
Harlingen, Texas 78550

Phone: (956) 364-4235

Contact Person: Charlie Perez, Housing Supervisor

E-Mail: charlie.perez@harlingen.tstc.edu

Office Hours: M-F, 8 am-5 pm

- Fees:
- Palo Blanco Dorms (2 students) \$695.00 per student/semester
  - Las Palmas Dorms (2 students) \$695.00 per student/semester
  - Oak Tree Apartments (4 students) \$625.00 per student/semester
  - Family Housing for Married/Single Parents \$425.00 per month

A \$100 deposit is required in order to be on the Housing assignment list.

Services: The Housing Department is designed to provide adequate and affordable housing with a safe, secure and healthy environment to help students meet their educational objectives. Providing an opportunity for democratic living with intellectual, personal and social development of each individual to learn about themselves and other people and life in general.

Eligibility: Students must be enrolled in a TSTC program of study or related academic coursework equaling 6 or more credit hours per semester. In family housing, at least one member of the household must be a full-time student.

## STUDENT HEALTH SERVICES

Address: Texas State Technical College  
Student Health Services/Student Center  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4305  
Contact Person: Emily Gonzales, LVN  
E-Mail: emily.gonzales@harlingen.tstc.edu

Office Hours: M-Th 8 am-12 pm & 1 pm-10 pm; Friday 8 am-12 pm & 1 pm-5 pm

Fees: All students are responsible for medical fees. This includes ambulance transfer, hospital or any medical facilities you may have to use. Doctors expect payment at time of service. If you have school or private insurance, it will help defray these medical costs by refunding a portion of them.

Services: Student Health Services offers first aid, limited health care and counseling regarding personal health needs. If you need to see a physician, you will be referred to your private physician. If you do not have a physician, you will be referred to a local physician in the Harlingen area.

Eligibility: Students are required to present a current TSTC validated I.D. upon arrival to Student Health Services.

## SUPPORT SERVICES OFFICE

Address: Texas State Technical College  
Support Services Office/ Auxiliary Services Building  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4520 voice, (956) 364-4526 TDD  
Contact Person: \_\_\_\_\_, Director of Support Services  
E-Mail: \_\_\_\_\_

Office Hours: M-F 8 am-12:15 pm & 1pm-5 pm  
• For noon and evening appointments please make prior arrangements.

Fees: None

Services: The Support Services Office coordinates with community assistance programs and serves as a liaison/resource for special population students. This office offers services such as the Lending Library, textbook assistance, assistance with child care referrals, the facilitation of personal development workshops, supportive guidance, disbursement of information and referrals to outside community agencies, and the arrangement of accommodations to qualified disabled students. This office also provides awareness and sensitivity trainings for faculty and staff in regards to special populations.

Eligibility: Students must be a qualified Single Parent, Displaced Homemaker, Single Expectant Mother, a Gender Equity student pursuing a non-traditional program of study, or a qualified disabled student. Documentation will be requested to support the above status. Please contact the Support Services for additional details.

## TEXAS STATE TECHNICAL COLLEGE POLICE

Address: Texas State Technical College  
College Police Department/Auxiliary Service Building  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4220 After Hours: 873-COPS (2677)

Contact person: Chief Claude Free

E-mail: [claude.free@harlingen.tstc.edu](mailto:claude.free@harlingen.tstc.edu)

Office Hours: M-Th 7:30 pm-6 pm, Friday 7:30 am-5 pm. The office is closed on weekends and holidays, although officers will be on duty.

Fees: Parking Permits cost \$10.00 per semester and parking and moving fees vary per offense. Investigative reporting and services are at no cost to the public or student.

Services: The TSTC College Police are responsible for the enforcement of traffic regulations and the public safety of all TSTC students, faculty, staff and College visitors. TSTC Police consist of a Patrol Division, Investigative Division, Parking and Traffic Division and Crime Stoppers. TSTC Police Officers are fully commissioned officers that have lawful jurisdiction on all property.

Eligibility: For the purchase of parking permits, students must be registered with TSTC and have paid tuition in full.

## **WORKFORCE INVESTMENT ACT (WIA)**

Address: Texas State Technical College  
Special Projects Department  
1902 North Loop 499  
Harlingen, Texas 78550

Phone: (956) 364-4533

Contact Person: Linda Barron, Coordinator

E-Mail: [linda.barron@harlingen.tstc.edu](mailto:linda.barron@harlingen.tstc.edu)

Office Hours: Monday thru Friday 8:00 am till 5:00 pm

Fees: None

Services: Federally funded program assisting students with various forms of assistance for educational expenses. The goal of the Workforce Investment Act is to assist individu-

als to find employment as soon as possible.

The Texas Workforce Center provides assistance in training services, including occupational/vocational training for occupations where the local Workforce Development Boards have determined high demand.

Eligibility: Individuals must meet WIA criteria

Name:

Address

Phone:

Contact Person:

Office Hours:

Fees:

Services:

